




# Brentwood Town Centre PSPO Public Consultation Questionnaire




## 1. How often do you visit the town centre

		Response Percent	Response Total
1	Daily		68.18% 30
2	Weekly		27.27% 12
3	Monthly		4.55% 2
4	Less often		0.00% 0
5	Never		0.00% 0
		answered	44
		skipped	0

### Comments: (4)

1	Most of my visits are in the day-time so anti-social behaviour is not too much of an issue, but there is a fair bit of crime about
2	I visit Sainsbury's weekly but I don't venture into town as the shops shut before I'm out of the office.
3	SEPP Civil Enforcement Officer's (CEO's)
4	I live in the town centre

## 2. Does anti-social behaviour in the town centre cause you concerns?

		Response Percent	Response Total
1	Yes		90.91% 40
2	No		6.82% 3
3	Not Sure		2.27% 1
		answered	44
		skipped	0













### Comments: (11)

1	Teenagers coming into stores and causing damage to the furniture, blocking and flooding the toilets on purpose, parking a bunch of bikes inside our entrance
2	Particularly in the night-time economy
3	Yes at night I do not go anymore
4	The male youths can be intimidating
5	During later patrols the CEO's are open to abuse and physical harm
6	I walk through everyday on my way to work, the amount of homeless people now in the high street makes it uncomfortable especially when it's dark. There are also now lots of beggars, especially at the weekend
7	Youths riding cycles on footpath alongside Sainsburys. Vehicles parking on double yellow lines in North Road particularly bad at weekends evenings quite often 15 or more cars on both sides of the road blocking access for Fire engines, Sainsbury delivery lorries and blocking driveways. No Traffic Warden patrols or police to stop illegal parkig

## 2. Does anti-social behaviour in the town centre cause you concerns?

		Response Percent	Response Total
8	Mostly beggars in the day and anti social behaviour at Willam Hunter Way at night.		
9	the number of pubs & visiting non residents		
10	dirty mattress, rubbish car park use in evenings + nights in William hunter way		
11	only in the late evening		

## 3. What are your main concerns (please tick up to 3) ?

			Response Percent	Response Total
1	Misuse of vehicles		63.64%	28
2	Loud music and noise		36.36%	16
3	Public nuisance		50.00%	22
4	Aggressive begging		38.64%	17
5	Trading goods without a licence		11.36%	5
6	Graffiti		9.09%	4
7	Behaviour of individuals		52.27%	23
8	Misuse of skateboards/ cycles/ scooters		38.64%	17
9	Sleeping on the street (not homeless)		20.45%	9
10	Urinating or defecating in public		34.09%	15
11	Drink/ drugs/ use of 'legal' highs		54.55%	24
12	Other (please specify):		20.45%	9
			answered	44
			skipped	0

Other (please specify): (9)

1	People spilling into thje road from the pubs being a danger to motorists
2	The Youths who travel round as if it is a race track- the illegal parking where money has been wasted placing double yellow lines and the encouragement to ignore them. The children chancing fate and doing wheelies on the back wheel in roads holding up traffic
3	Pub violence
4	None
5	Cars are being driven dangerously and at high speed, whatever the weather conditions, late at night/early hours of the morning in the William Hunter Way public car park. It is frightening and the terrible noise prevents sleep.
6	cars been driven at excessive speed morning and evenings. youths on bikes doing wheelies in the centre of the road and ignoring cars.
7	There are a lot more!!! Lots of young lads use pavements for cycling which can be a health and safety issue

### 3. What are your main concerns (please tick up to 3) ?

		Response Percent	Response Total
8	people parking on our private property development and purposely causing distress by aggravation and coming in late at night and being loud		
9	drunks at night		




### 4. What would most improve the town centre?

		Response Percent	Response Total
1	Open-Ended Question	100.00%	27
1	Finding young people/youths jobs - get them involved in activities which will keep them happy, engaged and responsible.		
2	empowered licence holders/doormen, increased police presence, school kids reported back to schools for nuisance behaviour. better CCTV images. Enforce bikes off pavements, enforce re pavement poarking		
3	Close the Sugar Hut, reduce number of licensed bars		
4	A focus on more social aspects of trading, such as sales, services and dining out, and less on supplying alcohol.		
5	Probably being one-way traffic to allow for wider footpaths making cafe culture safer		
6	Shut a great deal of the restaurants and brings shops back into Brentwood so one has a choice. Not everyone can get to outlying towns and Lakeside.		
7	More visible police presence.		
8	A crackdown on groups of youths hanging around at various places in the high street and a clampdown on youths aggressively riding bikes through the high street and shopping centre.		
9	Police presence.		
10	More police		
11	The return of High Street beat police officers during the day and an enhanced police presence on busy evenings such as Thursday, Friday & Saturday.		
12	More police presence. Improvements in its image and reputation		
13	More compliance to parking and anti-social laws		
14	Increased policing		
15	Visibility of Police officers. I cannot remember the last time I saw a police officer patrolling.		
16	More independent shops and help for the homeless and eradication of beggars		
17	Decent pavements!!! Perhaps reduce rate and rents to fill empty shops. No more restaurants!!!!		
18	Repair the loose slabs in the pavement, clean the benches, tend to the weeds under the trees along the High Street, bring back the hanging baskets		
19	remove anything relating to/ concerning , Towie related Individuals		
20	people going up one way roads  charities trying to ask you to donate money		
21	closure of the sugar hut. the sugar hut believes that it is able to act outside the law with no consideration for the residents around it. it is the 10/6/18 they have played loud music since 14:00 this will continue till midnight		

#### 4. What would most improve the town centre?

		Response Percent	Response Total
22	for William hunter way car park to be secured and night security in place. drug deals, inappropriate behaviour ect goes on here every night. this could be funded by local clubs that encourage this behaviour.		
23	the fly tipping in front of charity shops. taking donations overnight.		
24	more police presence, more speeding fines, nightclubs closing earlier. no enforcement of cars parking on private land, breaking up gang culture, homeless people need to be helped by council and not criminalised- they cant help being homeless. homeless people need support and homes.		
25	police or PCSO presence		
26	reductions in shop rates to allow more shops to operate this creating more community spirit. it is depressing to see so many empty shops		
27	town has deteriorated rapidly and has become dirt, unpleasant in certain areas. nothing has been done to stop this.		
		answered	27
		skipped	17

#### 5. Do you think there are anti-social behaviour problems that need to be dealt with in Brentwood?

			Response Percent	Response Total
1	Yes		90.91%	40
2	No		6.82%	3
3	Not sure		2.27%	1
		answered		44
		skipped		0




#### Comments: (12)

1	See comments above
2	As a disabled person, the town centre is pretty much a no-go area for me from 8pm onward, due to groups of aggressive drunk people.
3	A better check on ages going into Licenced premises and getting alcohol.
4	There seems to be a lot of people being moved in from outside the area who do not have respect for others.
5	The behaviours exhibited by those out drinking in the evenings is abhorrent. The lack of day time beat police officers means that low level crime now goes unchecked and adds to an air of an unloved town centre.
6	Anti social behaviour occurs mostly at weekends after the pubs/restaurants/clubs turn out. See also my comments regarding boy racers.
7	Begging, homeless. Also every night in William Hunter Way car park there are young adults racing round the car park and racing up and down William Hunter Way - every single evening. Never any police to stop them
8	Late at night loud music and misuse of cars causing a public nuisance.
9	high street, queens road and station area
10	constant noise, mess and distress for residents every night.
11	aware of speeding and loud horns also cars driving at people in the middle of crossing

### 5. Do you think there are anti-social behaviour problems that need to be dealt with in Brentwood?

		Response Percent	Response Total
12	particularly Saturday night		

### 6. Do you think introducing a PSPO will help this?

			Response Percent	Response Total
1	Yes		83.33%	35
2	No		7.14%	3
3	Don't know		9.52%	4
			answered	42
			skipped	2

Comments: (7)



1	if it aids enforcement and is policed
2	This will also help the delay for Police to attend when requested
3	Insufficient to prevent crime
4	If it's not enforced, then it's unlikely to work as those engaged in such activities will hardly be dissuaded.
5	I think it's a great idea
6	there is no visible policing on the streets
7	if enforced and not just a strategy to look.



### 7. Should the PSPO be used to address ....


	Yes	No	Response Total
Speeding/ racing/ misuse of vehicles	95.0% (38)	5.0% (2)	40
Loud music and noise	92.5% (37)	7.5% (3)	40
Causing public nuisance	95.3% (41)	4.7% (2)	43
Aggressive begging	89.7% (35)	10.3% (4)	39
Trading goods without a licence	94.3% (33)	5.7% (2)	35
Graffiti	97.1% (33)	2.9% (1)	34
Using foul language	83.8% (31)	16.2% (6)	37
Misuse of skateboards/ cycles/ scooters	91.9% (34)	8.1% (3)	37



7. Should the PSPO be used to address ....			
	Yes	No	Response Total
Sleeping on the street (not homeless)	80.6% (29)	19.4% (7)	36
Urinating or defecating in public	100.0% (38)	0.0% (0)	38
Obstructing public officers	100.0% (37)	0.0% (0)	37
using 'legal' highs	97.3% (36)	2.7% (1)	37
		answered	44
		skipped	0
other (please specify) (4)			
1	Aggressive and threatening behaviour towards the public and officers		
2	It would be better if Police dealt with crime		
3	It would be brilliant. Only question I have is how and when does it come into force?		
4	litter		



## Matrix Charts



7.1. Speeding/ racing/ misuse of vehicles			Response Percent	Response Total
1	Yes		95.0%	38
2	No		5.0%	2
			answered	40



7.2. Loud music and noise			Response Percent	Response Total
1	Yes		92.5%	37
2	No		7.5%	3
			answered	40



7.3. Causing public nuisance			Response Percent	Response Total
1	Yes		95.3%	41
2	No		4.7%	2
			answered	43



7.4. Aggressive begging			Response Percent	Response Total
1	Yes		89.7%	35
2	No		10.3%	4
			answered	39

7.5. Trading goods without a licence			Response Percent	Response Total
1	Yes		94.3%	33
2	No		5.7%	2
			answered	35

7.6. Graffiti			Response Percent	Response Total
1	Yes		97.1%	33
2	No		2.9%	1
			answered	34

7.7. Using foul language			Response Percent	Response Total
1	Yes		83.8%	31
2	No		16.2%	6
			answered	37

7.8. Misuse of skateboards/ cycles/ scooters			Response Percent	Response Total
1	Yes		91.9%	34
2	No		8.1%	3
			answered	37

7.9. Sleeping on the street (not homeless)			Response Percent	Response Total
1	Yes		80.6%	29
2	No		19.4%	7
			answered	36

7.10. Urinating or defecating in public			Response Percent	Response Total
1	Yes		100.0%	38
2	No		0.0%	0

7.10. Urinating or defecating in public			Response Percent	Response Total
			answered	38

7.11. Obstructing public officers			Response Percent	Response Total
1	Yes		100.0%	37
2	No		0.0%	0
			answered	37



7.12. using 'legal' highs			Response Percent	Response Total
1	Yes		97.3%	36
2	No		2.7%	1
			answered	37

8. Are you concerned for your safety in Brentwood?				
			Response Percent	Response Total
1	Yes		20.45%	9
2	No		18.18%	8
3	Yes, at night		59.09%	26
4	Yes, daytime		2.27%	1
			answered	44
			skipped	0
Comments: (6)				
1	When I have not got my dog's with me. If driving I lock my doors			
2	The aggressive behaviours now exhibited by the crowds that fill the town centre of an evening is unprecedented.			
3	as at times I have had to confront as police and council have been no support			
4	I have neighbours that cause me distress			
5	excessive rowdy drunk behavior and very few police - never see police on kings road and queens road			
6	too many people high on drugs or alcohol behaving aggressively, bad language shouting and arguing			



9. Would extra powers under the PSPO help with this?				
			Response Percent	Response Total
1	Yes		60.00%	24
2	No		7.50%	3





### 9. Would extra powers under the PSPO help with this?

			Response Percent	Response Total
3	Maybe		22.50%	9
4	Not sure		10.00%	4
			answered	40
			skipped	4

### 10. Are you satisfied with the content of the draft PSPO?

			Response Percent	Response Total
1	Yes		88.10%	37
2	No		11.90%	5
			answered	42
			skipped	2

### 11. Should we exclude any issues from the PSPO?

			Response Percent	Response Total
1	Yes		7.69%	3
2	No		92.31%	36
			answered	39
			skipped	5



If yes what issues? (5)

1	Why don't you hire enough Police. In the long run this would save time and millions of £s
2	We need proper police
3	<p>Paragraph 5.a.ii. Congregating and loitering in groups and engaging in behaviour which is LIKELY TO CAUSE harassment, alarm and distress. &gt;&gt; This looks to me as a violation of our rights to freedom of peaceful assembly. Individuals should only be prohibited from their rights when their acts ARE CAUSING 'real' issues to others. 'LIKELY TO CAUSE' is subjective, therefore it can be a source of discrimination. 'LIKELY TO CAUSE' should be replaced with 'CAUSING' and mentions to groups should be removed too. Proposed paragraph: Engaging in behaviour which causes harassment, alarm or distress.</p> <p>Paragraph 5.a.ix. Any person is prohibited from sleeping in any public space if they have accommodation. This includes open to the air, within a vehicle, or a non-fixed structure including caravans and tents. &gt;&gt; As a general indication, only abuse (recurrent act) should be prohibited, not a one-off. I cannot think of anyone sleeping rough (or in their vehicle) for fun, so if they do; there should be a good reason for it. Those in non-fixed structures like caravans or tents are a different story and abuse should be prohibited. Proposed paragraph: Sleeping in non-fixed structures like caravans or tents is prohibited. This prohibition does not apply to those sleeping in cars for less than a day.</p>
4	<p>The High Street is relatively tame and I feel safe at all times. Yes, there are times when teenagers are a bit noisy or people rev their cars or you can smell marijuana - but it's within the realm of acceptable behaviour in my opinion.</p> <p>I would rather effort be put in repairing the pavements and to stop people from parking in the disabled bays without blue badges - OR to create more free 30-minute bays on the High Street, similar to Shenfield.</p>

### 11. Should we exclude any issues from the PSPO?

		Response Percent	Response Total
5	rough sleepers - open to abuse and risks persecution of genuine homeless		

### 12. Are there any other issues which we should include in the PSPO?

			Response Percent	Response Total
1	Yes		5.41%	2
2	No		94.59%	35
			answered	37
			skipped	7

if yes what issues should we include? (6)

1	A course in self defense for their safety
2	no sure
3	Groups of youths throwing food/drink at each other or other members of the public.
4	Parking
5	I think everything is covered.
6	more the better

### 13. Thank you for taking part in this survey. If you have any additional comments or suggestions please use the space below

		Response Percent	Response Total
1	Open-Ended Question	100.00%	15
1	go team		
2	Hurry up and get this sorted as it will be a ghost town soon.		
3	If you really think a Police Commissioner is necessary, get one that is politically impartial...Mr Hirst canvassed for the Conservative candidate for Herongate, Ingrave & West Horndon....dividing the community even further. I thought the Police And HMCS any people in official positions , took an oath of impartiality ?		
4	We need proper police I never see any police walking in the high street day or night time		
5	As the manager of CEO's within SEPP I am fully supportive of this proposal. Numbers 1-7, 11 and 16 on the activities list are all vehicle related and so the removal of vehicles from the High Street reduces the potential for parking contraventions. This in turn creates a more compliant parking zone and makes the CEO's job a lot easier.  I also believe that the PSPO will remove undesirable characters from the High Street which reduces the potential for conflict and physical / verbal abuse aimed at our CEO's.  Finally, with the PSPO in place, there will be additional enforcement officers on site to deal with issues that are contravening the PSPO. This will mean added support for our CEO's which, especially, during evening patrols, would be very welcomed.		

**13. Thank you for taking part in this survey. If you have any additional comments or suggestions please use the space below**

		Response Percent	Response Total
6	PLEASE can we see a Police Officer patrolling and building up a relationship with the people in the area of Brentwood covered by this survey.		
7	Please sort out the young kids driving round and meeting up in groups in their cars in the car park every night on WHW. So annoying		
8	Brentwood is a lovely place to live but we also need to be tolerant in accepting occasional 'bad' behaviour - human nature.		
9	please put barriers on the car park at night this will minimise "Boy racer" activity in the area. Drunk screaming / laughing girls at 02:00 is not pleasant to hear.		
10	reduce licencing hours to clubs to Friday and sat nights. security in the area. regular (6 monthly) residents and enforcements agencies		
11	I have experienced anti-social behaviour from neighbours that has caused me distress. I have just brought my flat on William hunter way so feeling very desperate/ worried about the stress it is causing and pleased that the police and the council want to sort out such behaviour.		
12	make parking more affordable and free at weekends		
13	the speed of vehicles on kings road is frightening. loud exhausts and speeds of 70mph estimated also loud argumentative drunks		
14	as a resident of western road loud music from sugar hut is a problem it seems that currently although sugar hut is aware of the nuisance to residents it is the next day before they will be spoken to so they continue in the daytime bank holidays and evenings anyway		
15	we need more than promises we need action now		
		answered	15
		skipped	29